

# GENERAL TERMS AND CONDITIONS

## ROYAL BOAT CLEANING CURAÇAO

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### Article 1: Definitions

- **Royal Boat Cleaning Curaçao:** Located in Willemstad, registered with the Chamber of Commerce under number 167096, hereinafter referred to as *Royal Boat Cleaning*.
  - **Client:** The counterparty entering into an agreement with Royal Boat Cleaning.
  - **Agreement:** The contract between Royal Boat Cleaning and the client, to which these terms and conditions apply.
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### Article 2: Applicability

- These terms and conditions apply to all offers, invoices, activities, agreements, and services provided by Royal Boat Cleaning.
  - The most recently issued version of these terms and conditions is always applicable.
  - If any provision is declared null and void or annulled, the remaining provisions will remain in full effect.
  - Royal Boat Cleaning reserves the right to unilaterally amend these terms and conditions.
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### Article 3: Own Risk

- The client accepts full responsibility when using the services of Royal Boat Cleaning, such as boat washing and subscription services.
  - Royal Boat Cleaning takes reasonable precautions but is not liable for any damage unless caused by gross negligence or intent.
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### Article 4: Liability

- Royal Boat Cleaning is not liable for any damage unless such damage results from intentional acts or gross negligence.
- The client indemnifies Royal Boat Cleaning against any claims from third parties related to the provided services.

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## **Article 5: Prices and Payments**

- Payment for subscriptions or individual washes must be made according to the established rates within 10 days of the invoice date.
- In case of late payment, statutory interest will be charged.
- Royal Boat Cleaning reserves the right to suspend its services in the event of payment default.
- All legal or extrajudicial collection costs will be borne by the client.

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## **Article 6: Complaints**

- Complaints must be reported in writing within 48 hours of their occurrence.
- Filing a complaint does not suspend the client's payment obligations.

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## **Article 7: Subscriptions**

- Subscriptions are for a fixed term unless otherwise agreed in writing.
- Royal Boat Cleaning reserves the right to terminate a subscription immediately in case of non-payment, without any refund of paid amounts.

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**By using the services or upon the first payment, the client automatically agrees to these general terms and conditions.**

**Royal Boat Cleaning Curaçao**

Chamber of Commerce No. 167096

Willemstad, May 7, 2024